

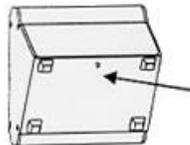
Problem: My scale always reads 'Lo-b' (low battery) and the batteries don't seem to be recharging when plugged in.

There are 3 possible scenarios that will cause this problem with Befour scales that use a rechargeable battery: (1) the battery pack is damaged or in deep discharge, (2) the AC adapter has failed and is not charging the battery pack, or (3) the charging circuit is defective.

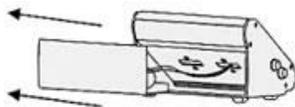
Follow the instructions below to determine which part is not functioning correctly:

1. Unplug scale from wall and unplug both gray & black cable connectors from readout console.
2. Remove battery pack from scale readout console as described below.
3. Re-attach gray 5-pin connector & black 3-pin connector to the readout console.
4. Plug scale into a working wall outlet.
5. If the console powers on and the scale works properly with the battery pack removed, then the battery is defective. There is still a remote chance that the charging circuit is damaged. If this is the case then the readout console, including battery pack, should be sent in for repair.
6. If the readout console does not properly power on, then the AC adapter is bad and should be replaced. If the problem is diagnosed as being a bad adapter, there is still a remote possibility that your battery pack has gone bad as well. This is sometimes the case when a battery has been left uncharged over an extended period of time. If the battery does not charge with a new AC adapter, the battery pack may also need to be replaced.

1. Use a Philips screwdriver to remove the single screw from the bottom of the readout console.



1. Carefully remove back cover exposing battery pack and internal parts.
2. Slide out battery pack. Be careful not to damage wires or internal circuit board.



1. To unplug the battery connector, follow the red and black wires to the connector in the back of the readout console.
2. Firmly grasp the wires at the base of the plastic connector and gently unplug the connector by sliding it to the left.

